



Quality Policy

Rev. 0 del 07/01/2019

GROPPALLI GROUP QUALITY POLICY

Groppalli Group is a dynamic, innovative, ever-changing enterprise operating internationally with production plants both in Europe and Asia.

Its core-business is the engineering and production of flue systems, fastening systems and moulds.

Groppalli Group wants to keep and increase the satisfaction, the confidence and fidelity of its customers through its ability to foresee the market demands and supply reliable and high-efficient products, paying particular attention to environment safeguard and the prevention and protection of workers 'health and safety.

The Management is aware of the need of keeping the right balance between social, environmental and economic responsibility for the development of its activities in accordance with the general criterion of sustainability and compatibility with the environment around as a result the Company has adopted an Integrated Management System respecting the requirements of the standards ISO9001:2015, ISO14001:2015 and ISO45001:2018 in order to maintain and achieve its strategic objectives:

- To reduce the environmental impact of its activities and products through a preventive approach for identifying possible effects on the environment;
- To strengthen the commitment toward environmental protection, pollution prevention and the fulfillment of conformity requirements
- To keep work places that respect the current regulations and guarantee the workers' good health and safety conditions by adopting appropriate strategies for the evaluation and the reduction of workplace risks;
- To increase the customers' satisfaction supplying products in accordance with the lead time given, the quality and technical features agreed. This can be achieved through constant communication with customers in order to learn their requirements and through continuous control of the company processes and products.
- To be a market leader, through continuous monitoring and improvement of its Management System in order to evaluate the efficacy of the management system itself, and under all circumstances operating in full compliance with the regulations in force concerning the safeguard of the environment and the safety and well-being of its employees.
- To keep on improving and renovating the products and services offered, through the motivation and involvement of the staff, through the continuous increase of the products quality, taking advantage of the know-how acquired over the years, studying and developing new technologies for the betterment of its products efficiency and the reduction of the environmental impact in the life cycle of the product itself.

Groppalli intends to foster and implement all the necessary actions to achieve its strategic objectives through the implementation and monitoring of specific objectives reviewed annually by the Management, which are :

- Updating the Integrated Policy to meet every requirement regularly and duly transmit it to all the parties involved, particularly to all company employees and to all people that work for the company, services and products suppliers and external partners included.
- Spreading the integrated management system to all the company offices and workplaces, and ensure that it is properly understood and correctly put into practice in accordance with their particular duties and responsibilities.



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- Meeting the current quality and workplace safety requirements that are applicable on the basis of the geopolitical context where the Company develops its production facilities
- Maintaining a constant updating, review and improvement of the Integrated Management System, planning properly the internal audits, in order to make them effective in all their aspects of the company's business and appropriate for the attainment of the company targets.
- To determine and manage in a transparent, effective and efficient manner all levels of responsibility within the organization;
- Providing training for employees for all of them to be qualified to operate in compliance with the company procedures, particularly in relation to safety and environment protection aspects and for all to be involved in the continuous improvement of the Integrated Management System;
- To Develop new products and manufacturing processes by considering and minimizing the environmental impact they may have in their lifecycle as well as by considering aspects that may affect the safety of workers or product users;
- Promulgating quality promotion, environmental protection and safety activities, through meetings and audits with the heads of every department and establishing a system for monitoring and if possible adopting employees' suggestions and recommendations.
- Implementing more and more effective production control systems and improving the production cycle at every level for the continuous improvement of product quality, while ensuring more safety for the workers and better environmental protection;
- To carry out the regular maintenance of plant/machinery, and if necessary arrange for the replacement of the obsolete machinery with new and more efficient ones;
- To prearrange all measures to manage any possible emergency situation caused by unexpected internal or external occurrences
- To arrange the appropriate measures to face and manage non-conformities, accident-like, near-accident .
- Collaborating with suppliers to ensure that they meet the company's standards for Quality, Environment, Health and Safety.
- Informing all visitors and external operators before entering the plant of all possible hazards and make them acquainted of the internal organization in matter of safety and emergencies management.
- To collaborate with external audit institutions and to minimize, within the possible technical limits ,the timing of safety measures implementation in relation both to plant and procedures and recommendations and/or suggestions arisen during visits and/or audits carried out by audit institutions.

Groppalli intends to promote and carry out all the necessary actions in order to achieve its targets through the adoption of a system of analysis of the risks and opportunities coming from the internal and external framework of the company, by implementing the necessary actions for dealing with them.



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The present policy is officially approved and regularly checked by the company management, it is also spread among the internal staff and the external organizations, societies and bodies through the publication on the website.

Gragnano Trebbiense, 07/01/2019

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